

Bank details and payment fraud

Legal transactions have become a target for fraudsters, who may be able to intercept your emails or even impersonate your solicitor to ask you to send funds to them. To protect against this, please follow the steps in this document and keep it in a safe place for future reference.

OUR CLIENT ACCOUNT DETAILS:

Bank Name and Address:			
Sort Code:		Account Number:	
Account Name:			

THESE DETAILS WILL NEVER CHANGE IN THE COURSE OF A TRANSACTION.

IF YOU RECEIVE A REQUEST TO USE DIFFERENT ACCOUNT DETAILS, PLEASE PHONE US IMMEDIATELY.

Remember:

- We will never ask for funds to be sent anywhere other than the account details above.
- If you have any concerns about possible fraud, please phone us immediately on [FIRM'S TELEPHONE NUMBER]. We will always be happy to help and it will never be an inconvenience.
- Do not use any phone number or email address given in a communication you think is suspicious, as it may too be fraudulent.
- If you would prefer to send or receive funds by cheque, this can easily be arranged but please let your solicitor know so we can allow sufficient time for funds to clear.

KEEPING SAFE ONLINE

Fraudsters monitor social media so we advise against sharing information on social media about buying or selling a house, getting a mortgage or any other matter that might involve a large sum of money. They may also use fake online listings to identify potential purchasers or sellers to target.

If you use a webmail account (e.g. Hotmail, Gmail, Yahoo, etc.), use a strong and unique password, and change it regularly. We also recommend switching on two-factor authentication if available, which will alert you by text message whenever anyone signs into your account. You may already use a similar system with online banking or other services.